WEBSITE PRIVACY POLICY

This Privacy Policy explains how Exceptional Living Counseling, LLC ("ELC"), and affiliates (collectively "we") may collect, use, share, and safeguard information on www.elcounseling.com, mobile websites, microsites, mobile applications, and any other digital services and platforms officially operated or used by Exceptional Living Counseling, LLC, from time to time (the "Sites" or "Services").

Information We Collect Automatically

If you visit our website to browse, read, or download information:

Your web browser automatically sends us (and we may retain) information such as the:

- Internet domain through which you access the Internet (e.g., yourServiceProvider.com if you use a commercial Internet service provider, or yourSchool.edu if you use an Internet account from your school);
- Internet Protocol address of the computer you are using;
- type of browser software and operating system you are using;
- date and time you access our Site; and
- the Internet address of the Site from which you linked directly to our Site.

We will use this information as aggregate data to help us maintain this Site. For example, we will use it to determine the number of visitors to different sections of our Site, to ensure the Site is working properly, and to help us make our Site more accessible and useful. We will not obtain personally-identifying information about you when you visit our Site, unless you choose to provide such information. We will not use this information to identify individuals, unless required for Site security or law enforcement purposes.

Other Information We Collect

If you choose to identify yourself (or otherwise provide us with personal information) when you use our online forms:

We will collect (and may retain) any personally identifying information, such as your name, street address, email address, and phone number, and any other information you provide. We will use this information to try to fulfill your request and may use it to provide you with additional information at a later time. We will not disclose such information to third parties, except as specified in this privacy policy.

If you request information, services, or assistance, we may disclose your personal information to those third parties that (in our judgment) are appropriate in order to fulfill your request. We may also disclose your personal information if required to do so by law or in the good-faith belief that such action is necessary to: (a) conform to legal requirements or comply with legal process served on ELC; (b) protect and defend the rights or property of ELC; or (c) protect the personal safety of ELC personnel or members of the public in appropriate circumstances. In addition, if ELC and/or its assets (or a portion of its assets) are sold, assigned, transferred, or merged, or if ELC undergoes some other change including a change to its corporate form as part of a bankruptcy proceeding or otherwise, information may be transferred as part of that transaction or change.

If your communication relates to a law enforcement matter, we may disclose the information to law enforcement agencies that we deem appropriate.

How Long We Keep Information

We reserve the right to retain all information provided for as long as the information is needed.

Security

Please note that electronic communication, particularly email, is not necessarily secure against interception. Please do not send sensitive data (e.g., health care information, bank account, or credit card numbers) by email or web form.

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5) Limits of Liability.

A) NEITHER WE, NOR ANY OF OUR OFFICERS, DIRECTORS, EMPLOYEES OR AGENTS, WILL BE LIABLE TO YOU OR TO ANY OTHER PERSON FOR ANY INDIRECT, CONSEQUENTIAL, PUNITIVE OR SPECIAL DAMAGES ("NON-DIRECT DAMAGES"), OF ANY CHARACTER, WHETHER IN AN ACTION IN CONTRACT, TORT OR OTHERWISE, ARISING OUT OF OR IN CONNECTION WITH THESE TERMS OF USE, EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

- B) THE LIABILITY OF US AND ANY OF OUR OFFICERS, DIRECTORS, EMPLOYEES OR AGENTS TO YOU OR TO ANY OTHER PERSON FOR DIRECT DAMAGES SHALL BE LIMITED TO THE GREATER OF \$100 USD OR THE FEES PAID BY YOU FOR OUR SERVICES DURING THE 12 MONTHS PRECEDING THE EVENTS THAT GIVE RISE TO YOUR FIRST CLAIM AGAINST US FOR DAMAGES.
- C) BECAUSE SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF LIABILITY FOR NON-DIRECT DAMAGES, THE LIMITATIONS IN PARAGRAPH (A) ABOVE MAY NOT APPLY TO YOU, BUT IN SUCH CASE, THE LIMITATIONS IN PARAGRAPH (B) SHALL APPLY TO BOTH DIRECT AND NON-DIRECT DAMAGES.
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8) **General.** If any provision of these Terms of Use is found to be invalid, illegal or unenforceable, the validity, legality and enforceability of the remaining provisions shall not in any way be affected or impaired thereby. No waiver of any provision of these Terms of Use shall be deemed a further or continuing waiver of such provision or any other provision. All provisions of these Terms of Use, except provisions that grant you access to or use of the Site, shall survive the termination of the agreement between us and you. These Terms of Use shall be binding upon the parties, their legal representatives, successors and permitted assigns, but may not be assigned by you. Except as may be expressly stated in any other written agreement signed by you and us, these Terms of Use, including the Site Privacy Policy (as amended from time to time by us as provided in these Terms of Use) contain the entire understanding between you and us and supersede any prior agreement between you and us, whether written or oral.